



## COMPANY PROFILE

### CKS GLASS HARDWARE SDN BHD

Established in year 2000, is a specialist in providing glass hardware & fittings for glass & aluminium industries. CKS, our pioneer brand registered since 2002 in Malaysia, China, Thailand & Indonesia, is Malaysia's MOST ESTABLISHED LOCAL BRAND in the industry. Our CKS brand is ISO 9001 CERTIFIED for quality management system. Since 2008 we have exceeded our ISO KPI requirement of not more than 1% reject (based on sales volume) by having LESS THAN 0.5% REJECT, proving our commitment to quality.

As part of our commitment to quality, CKS engaged TUV SUD PSB P/L (Singapore) to conduct product durability testing for our main product line, floor hinge (500,000 cycles), shower hinge (60,000 cycles), sliding door system (100,000 cycles), and also spider fittings. To prove our commitment to customers, we are the first to provide 3 YEARS PRODUCT WARRANTY\* and we have a DEDICATED PROFESSIONAL TECHNICAL SUPPORT TEAM.

CKS is the first alternative to foreign brands, providing reliable quality, technical support and industry leading warranty period at a very competitive price. Market acceptance of our products has enabled us to grow 5 times since 2004 and over 1 million units of our products are currently in use.



**CUSTOMER SATISFACTION**

- ▶ Quality Product
- ▶ On Time Delivery
- ▶ Product Warranty



**KEEP LOYALTY CUSTOMER**

- ▶ Business Integrity
- ▶ Good After Sales Services
- ▶ Technical Support



**SUCCESS IN BRANDING**

- ▶ Image
- ▶ Innovation
- ▶ Improvement