

WARRANTY LETTER

(保证书)

Products: Shower Hinge	Brand: CKS	Model No.: CKS-301, CKS-302, CKS-303, CKS-304, CKS-305
Material: Solid Brass, Stainless Steel	Finishing: Bright Chrome Plated, Polished Stainless Steel, Satin Stainless Steel	

Technical Details:

1. Self-closing function approximately from 25° open position.
2. Suitable for 8mm to 10mm thickness glass door.
3. Width of glass door up to 750mm with a maximum weight of 45Kg per 2 hinges.
4. Glass door closing gap $\pm 0.5\%$ of door width subjected to proper installation.
(E.g. door width 750mm, door closing gap discrepancy $\pm 3.75\text{mm}$)

Warranty:

1. **Mechanism:** 3 years warranty or 60,000 cycles. (T&C apply)
2. **Finishing:** 6 months with subjected to proper usage of cleaning agent.

Guarantees:

Guarantee 3 working days on-site service (for 1st year only).

Clause I: If CKS failed to attend on-site service within 3 working days after received call from customer, customer entitles to claim a new product and with additional RM 100.00 compensate from CKS. (T&C apply)

Clause II: If customer dismantles the malfunction product and install by self within 3 working days after inform to CKS, a new product will be replace only, without any compensation. (T&C apply)

Terms and conditions:

1. The terms & conditions of the product warranty effective from 01 April 2013.
2. The warranty period commence from the date of product purchase.
3. This warranty does not cover problems cause of inappropriately installation and usage of shower hinge.
4. Claim process – Submit customer claim attaches with malfunction product video recording & photo – compulsory.
Photo 1: before malfunctions product dismantles. Photo 2: After replacement product installed.
5. Warranty does not cover any glass breakage during installation.
6. CKS Glass Hardware Sdn Bhd reserved the right to vary and amend any of the above terms and condition without prior notice.

产品: 浴室夹	品牌: CKS	型号: CKS-301, CKS-302, CKS-303, CKS-304, CKS-305
材质: 铜, 不锈钢	表面处理: 镀亮铬, 砂光不锈钢, 镜光不锈钢	

技术参数:

- ① 玻璃门自动关闭于大约 25°。
- ② 适用于 8 至 10mm 厚的玻璃门。
- ③ 最大于 750mm 玻璃门宽以及重量限额于 45Kg。 (以两个浴室夹为标准)
- ④ 玻璃门关闭差距是门宽的 $\pm 0.5\%$, 取决于正确的安装方式。 (例如: 门宽 750mm, 玻璃门关闭差距于 $\pm 3.75\text{mm}$)

质量保证: ① 机制: 3 年质量保证或 6 万个循环次数。 (需符合条规) ② 表面处理: 6 个月质量保证 (使用适当的清洁剂)。

保证: 保证 3 个工作天内到现场服务 (首年而已)

条款 1: 如 CKS 未能在接收客户来电后的 3 个工作天内到现场服务, 客户可向本公司要求更换同样的产品并且得到附加 RM 100.00 的赔偿金。 (需符合条规)

条款 2: 如客户在通知本公司后的 3 个工作天内自行拆除与更换产品, 本公司将只补偿同样的产品予客户而已, 无任何现金的赔偿。 (需符合条规)

条规: ① 产品保证条规于 2013 年 4 月 1 日起生效。

- ② 保修期开始于产品购买日起。
- ③ 本产品保证不包括不正确安装与不适当的使用方式。
- ④ 索赔程序 – 呈交客户索赔申请表, 必须附上故障产品的录像以及照片。
照片 1: 损坏产品被拆除前 照片 2: 新产品安装后
- ⑤ 本保证条规不包括安装期间所导致的玻璃损失。
- ⑥ 本公司保留改变和修改上述任何条规与条件的权利, 恕不另行通知。